



# COMPANY PROFILE 2024

[www.spinnertech.dev](http://www.spinnertech.dev)





## **CEO** **Statement**



Leading Spinner Tech as CEO and Founder, I drive our mission to deliver top-tier IT software solutions, leveraging my Bachelor's degree in Computer Science & Engineering. Our diverse portfolio includes AI/ML, IoT, and mobile app development, and web development showcasing our ability to meet the complex demands of clients worldwide.

My tenure as Secretary of Digital Transformation with the Bangladesh IT Professional Friends Club underlines my commitment to advancing technology's societal role. We champion digitalization efforts, providing robust IT services and support. Our team's expertise is our cornerstone, ensuring client satisfaction through innovative, quality-driven outcomes.

**Sabbir Ahmed**  
*CEO of the company*



## ***CTO & Team Leader*** **Speech**

Our journey in the realm of technology is not just about writing code or building products; it's about creating meaningful solutions that make a difference in the world. Each line of code we write, each problem we solve, brings us closer to our vision of a better future.

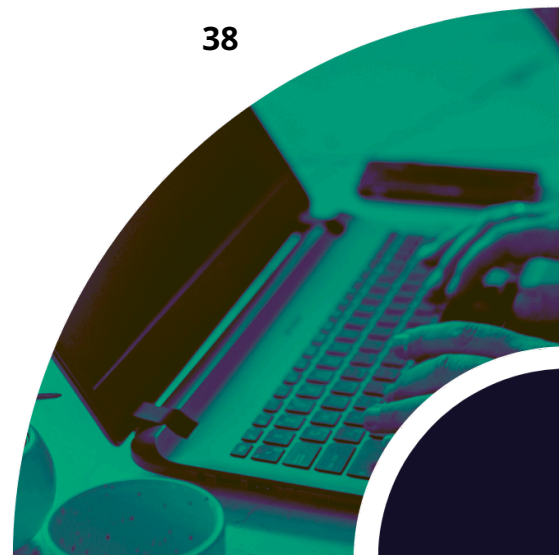
Together, we navigate the complexities of the digital landscape, turning challenges into opportunities and obstacles into stepping stones. Our dedication to continuous learning and growth ensures that we stay ahead in an ever-evolving industry.

**Rakibul Zewaz Sourav**  
*CTO & Team leader of the company*



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## ***About*** **Company**

**Welcome to Spinner Tech, where innovation meets excellence. We're your gateway to cutting-edge solutions in communication and information management.**

At Spinner Tech, We develop innovative and creative products and services that provide communication and information solutions. We offer a few services: Software Development, Web Design and Development, Mobile Application Development, Desktop Application Development, Tailor-made Applications, ERPs, CRMs, E-Commerce Solutions, AI/ML Solutions, Blockchain/NFT Solutions, Live Streaming Solutions, UI/UX Solutions, Business-to-Business Applications, Business-to-Client Applications, Managed Hosting and Internet Portal Management. Satisfied clients around the globe bear testimony to the quality of our work.

As a leader in technology exploring, spinner Tech is committed to exporting quality software worldwide. The general purpose of Spinner Tech is to develop and promote advanced information technologies for multi-user operations. Spinner Tech's business philosophy is to ensure the highest quality product, total client satisfaction, timely delivery of solutions and the best quality/price ratio in the industry. We emphasise offering a high degree of product user friendliness through a positive, creative and focused company staff.



## **Who We Are**

**Your Trusted Innovation Partner. With Over 8 Years of Experience and 300+ Successful Projects Worldwide, We Specialize in Software Solutions, Mobile Apps, Web Development, Blockchain/NFT and AI/ML. Our Commitment? Crafting Tailored Solutions to Propel Your Business Forward.**

At Spinner Tech, we stand as trailblazers in e-commerce development, boasting over 8 years of industry-leading experience and having delivered 300+ successful different types of projects globally. Since our inception in 2017, we've been at the forefront of web, eCommerce, software, mobile app, AI & Blockchain solutions, consistently exceeding client expectations with innovative designs and robust development.

Driven by a passion for innovation and a commitment to excellence, crafting exceptional solutions tailored to your business needs is at the core of our DNA. With a proven track record in eCommerce, mobile apps, and web development, Spinner Tech is synonymous with delivering cutting-edge eCommerce, open source, social media, and web solutions that propel businesses to new heights of success.



# Vision & Mission

**Unlocking Potential, Empowering Progress,  
Experience the Future with Spinner Tech.  
Cutting-edge IT solutions tailored to elevate your  
business in the digital age.**

## Vision

At Spinner Tech, our vision is to play a pivotal role in the holistic development of our country by democratising access to IT services across all segments of society. Through uncomplicated terms and unwavering dedication, we aspire to be a guiding force in advancing the IT sector in Bangladesh and on the global stage.

## Mission

Our mission is to set the standard in technical excellence, embracing the best practices in integrity, capability, and maturity models. We aim to inspire widespread utilisation of IT resources for enhanced productivity across diverse demographics, nurturing the creative potential of the younger generation. By delivering top-notch IT services at optimal costs, we endeavour to catalyse the growth of the IT sector locally and internationally. Furthermore, we are committed to establishing a strong presence in the software solutions arena, offering unparalleled value to our global clientele.





# ***Business***

## **Achievements**

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**Explore Our Journey Celebrating Milestones, Embracing Innovation. Witness Spinner Tech's Evolution in the IT Landscape – From Inception to Industry Leader.**

**18**

Spinner Tech achieved a milestone by training 500 students at the Sheikh Kamal IT Incubation Center. The subsequent year marked our evolution into a software company, paving the way for future growth.

**19**

Spinner Tech debuted as a software company, marking a pivotal moment in our evolution. This milestone set the stage for our continued growth and innovation in the tech industry.

**20**

From 2020 to 2022, Spinner Tech collaborated with various companies and agencies, delving into diverse software domains including web, mobile app, and game development. Additionally, we undertook a significant project with a USA-based United Nations client.






















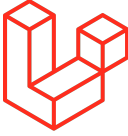









**23**

Spinner Tech expanded into live streaming and gaming, diversifying its offerings. This move marked a significant step towards enriching digital experiences for users.

**24**

Spinner Tech ventured into blockchain development and AI platforms while enhancing our proprietary in-house product, showcasing our dedication to innovation and tech advancement.

# Our Technologies





# Our Services

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Elevate Your Business Unleash the Power of Spinner Tech Services. From Web Design to AI Solutions, We're Your Trusted Partner in Digital Transformation.

We specialize in these fields.

**PRODUCT**  
DESIGN

**APP**  
DEVELOPMENT

**WEB**  
DESIGN &  
DEVELOPMENT

**UI/UX**  
DESIGN

**NFT/BLOCKCHAIN**  
DEVELOPMENT

**GAME**  
DEVELOPMENT

**SOFTWARE**  
DEVELOPMENT

**AI/ML**  
DEVELOPMENT

**Live Streaming**  
DEVELOPMENT  
(Audio, Video, Chat, Game)



## What are the Services that we provide

- Cloud Software Development
- Web-Based Software Development
- Custom Website Development
- Mobile App Development  
(Android & IOS)
- Game Development
- NFT/Blockchain Development
- Desktop Software Development
- Artificial Intelligence
- Machine Learning
- Product Development
- Software Q/A & Testing
- Live Streaming  
(Single & multi-audio, Video, Chat, Party, PK)
- Agora & Beauty Filter Service
- Consulting Services
- Business Intelligence
- Cyber Security
- Enterprise CRM Development
- Cloud & Dedicated Server Management
- UI/UX Design
- Chrome Extension Development

# *Our* **Blockchain Services**

**Your Premier Destination for Blockchain Development and Full-Stack Software Engineering with 7 Years of Expertise in Blockchain and 8 Years in Full-Stack Development, We Deliver Secure and Innovative Solutions Tailored to Your Needs.**

- Smart Contracts
- Token Development
- Blockchain Training
- Blockchain Consultancy
- NFTS
- Blockchain Game Development
- Metaverse
- NFT Marketplace Development
- Cross Chain Bridge Swap
- Own exchange
- Own Blockchain
- Cardano Polkadot All Chain
- Dapp
- Unity and Unreal Engine Game Development
- ASP.net
- AI Integration
- NFT Analytics Website and App
- AR/VR



# Discover Our **Server Solutions**

Explore Spinner Tech's wide range of server setup services tailored to meet diverse business needs. From dedicated servers and IP call servers to cloud servers, SMS servers, VPS servers, reseller servers, hosting, and domain services, we ensure robust infrastructure for seamless operations



- ★ **Dedicated Server Setup**

Tailored hardware and resources for exclusive use.

- ★ **IP Call Server Setup**

Facilitating secure and efficient IP telephony solutions.

- ★ **Cloud Server Setup**

Scalable and flexible cloud infrastructure for dynamic workloads.

- ★ **SMS Server Setup**

Reliable messaging solutions for effective communication.

- ★ **VPS Server**

Virtualized servers offer flexibility and control.

- ★ **Reseller Server**

Empowering resellers with scalable hosting solutions.

- ★ **Hosting**

Reliable hosting services for websites and applications.

- ★ **Domain**

Domain registration and management for online presence management.

Elevate your business with **Spinner Tech**'s reliable server solutions and comprehensive IT services, tailored to enhance efficiency and scalability across diverse operations.

# Global IT Accessories Sourcing

Explore Spinner Tech's wide range of server setup services tailored to meet diverse business needs. From dedicated servers and IP call servers to cloud servers, SMS servers, VPS servers, reseller servers, hosting, and domain services, we ensure robust infrastructure for seamless operations

- ★ **Extensive Product Range:** From laptop accessories to server components, we cover all IT accessory needs
- ★ **Global Partnerships:** Collaborations with 10+ importer companies ensure access to diverse and high-quality products.
- ★ **Quality Assurance:** Rigorous standards ensure every imported product meets reliability and performance benchmarks.
- ★ **Customer-Centric Approach:** Tailored solutions to meet specific business requirements and enhance operational efficiency.
- ★ **Commitment to Excellence:** Trusted by businesses for reliable sourcing and importing of IT accessories globally.

Spinner Tech excels in sourcing and importing a comprehensive range of IT accessories from around the globe. With strategic partnerships established with over 10 prominent importer companies, we ensure access to top-tier laptop accessories, PC hardware, server components, and a wide variety of IT-enabled products. Our service is designed to meet the diverse needs of businesses, and solutions that enhance operational efficiency and technological capabilities. Whether you require specialised server hardware or general IT accessories, Spinner Tech delivers with a focus on quality assurance and customer satisfaction. Our commitment to excellence in sourcing ensures that each product meets stringent standards, offering businesses confidence in their IT investments.





# We Are Proud Member of

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Spinner Tech is honoured to be a member of esteemed IT-related organisations in Bangladesh, including BASIS, Digital Bangladesh, ICT Division, BCC, CCI, BITPFC, IEB, and JCI. Our active participation in these organisations underscores our commitment to advancing the IT sector and contributing to Bangladesh's digital transformation.

 <p>DIGITAL BANGLADESH Skilled • Equipped • DigitalReady</p> <p>DIGITAL BANGLADESH</p>	 <p>BANGLADESH ASSOCIATION OF SOFTWARE AND INFORMATION SERVICES</p>	
 <p>JOINT COMMISSION INTERNATIONAL</p>	 <p>BANGLADESH COMPUTER COUNCIL</p>	 <p>BANGLADESH IT PROFESSIONAL CLUB LTD.</p>
 <p>THE CHITTAGONG CHAMBER OF COMMERCE &amp; INDUSTRY</p>	 <p>ICT DIVISION FUTURE IS HERE</p> <p>ICT DIVISION</p>	 <p>THE INSTITUTION OF ENGINEERS</p>

# Our *Valuable* Partners

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**Powering Success Through Collaboration. Our Network of Strategic Partnerships Amplifies Innovation and Expands Opportunities, Creating a Synergy of Expertise to Drive Business Growth.**



**Robert K. Rojas**

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**Lead Consultant - Brain Station 23**

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**JESSIKA PARKER**

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**Chip Marketing Officer - i Boss**

Lorem ipsum dolor sit amet consectetur adipiscing elit. Maxime mollitia, doler dot ne molestiae quas vel sint.



**Rafiul Hasan Khan**

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**CEO - Azan Tech**

A dynamic force in the IT industry, driving advancements, inspiring growth, and paving the way for an empowered future.



**ABDUL KADER**

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**CEO - EK Technology, USA**

A visionary leader driving technological innovation, fostering growth, and shaping the future of the IT industry.

# Our *Collaboration* Partners

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Unlock Limitless Possibilities with Our Collaboration Partners. Together, We Forge Strategic Alliances to Deliver Innovative Solutions and Drive Business Growth. Leverage Our Network of Trusted Partnerships to Achieve Your Goals.

 SLASH SOFTTECH  Slash SoftTech	 Leading the Digital Revolution  Bangladesh IT Professional Friends Club
  Best Soft Technology	 Your ultimate goal is here  Z8Tech
 GLOBAL SKILL INNOVA SERVICE  Global Skill Innova Service	 MitMindStopSolution COMMIT OF THE PROVE  MitMindStopSolution
  EK Technology (USA)	

# Our *Esteemed* Partnerships

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Discover Spinner Tech's collaborative spirit through our partnerships with renowned organisations such as the United Nations, ICT, and leading markets in Dubai, USA, Cambodia, and Bangladesh. We take pride in delivering innovative solutions that meet the diverse needs of our global clientele.



United Nation (UN)



ICT Division



Dubai Local Market



USA Local Market



Cambodia Local Market



Bangladesh Local Market

# How We Work



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Discover Spinner Tech's Proven Methodology for Seamless Project Execution. From Conceptualization to Delivery, We Prioritize Clear Communication, Agile Development, and Client-Centric Solutions, Ensuring Your Vision Transcends into Reality.

## 1 VENTURE TECH PARTNER

Entrust Spinner Tech as your Venture Tech Partner, where we collaborate closely to understand your business objectives, offering tailored guidance and innovative solutions to navigate technological challenges and drive sustainable growth.

## 2 CUSTOM SOFTWARE DEVELOPMENT

Embrace Custom Software Excellence - Spinner Tech's Tailored Solutions. Our Agile Approach Ensures Precision and Performance, Crafting Solutions Aligned with Your Unique Needs for Seamless Integration and Operational Efficiency.

## 3 DEDICATED TEAM

Trust Spinner Tech's Dedicated Team: Collaborative, Insightful, and Committed to Your Success. With a Unified Approach, We Delve into Your Business Objectives, Offering Guidance and Innovative Solutions to Navigate Technological Challenges and Drive Sustainable Growth.

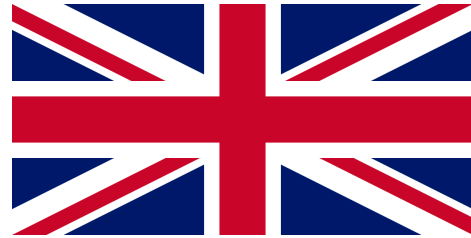


# Explore **Our Global Footprint**

From the United States and the United Kingdom to Canada, Cambodia, the United Arab Emirates, Nigeria, and Ghana, we've established a strong presence across diverse markets, delivering unparalleled solutions worldwide.



**The United States**



**The United Kingdom**



**Canada**



**Cambodia**



**The United Arab Emirates**



**Nigeria**



**Ghana**



**Bangladesh**

# Our Products

Introducing Spinner Tech's Product Line Elevate Your Business with Cutting-edge Solutions. Seamlessly Integrated, User-friendly, and Tailored to Your Needs - Experience Innovation at Your Fingertips.

## OUR FEATURE PRODUCTS



### YAHABIBI (Live Streaming App & Web)

**Responsibility:** Team Management, Hiring Web & Mobile App Developers, Research & Analysis, Communication & Advice.

Connect globally through chat and games and share life moments on YaaHbibbi Live. Enjoy livestream rooms, send gifts to favourite idols, and explore VIP chat rooms for 18+ content. Experience excitement and connection as you connect, play, and make friends worldwide on YaaHbibbi, redefining social interaction.

**Features:** Single, Multi, Party, Audio Streaming, Live Chat, Gaming, Leaderboard, Level, Mall, Theme, Gift

#### Using Tools:

- Mobile App Framework: **Kotlin**
- Game Development: **Unity**
- UI/UX: **Figma**
- Third-Party Streaming Server: **Agora**
- Other tools: **Firebase, OneSignal, Github, Aws Server**
- Gifting Implementation: 3d Animated Gift ( **Svga.io**)
- Backend Framework: **Laravel**
- web to app game conversation: **Web3GL**
- Real-Time Data: **Socket Implementation**
- Face AR Implementation: **Banuba**



### BOOK3M (Multi-Saloon Booking)

A Complete Salon Booking Solution. Customers easily book salon services, vendors manage services, and ICs earn commissions working under vendors. Streamline your salon business with Book3m's innovative suite of apps: **Book3m Customer, Book3m Vendor, and Book3m Independent Contractor (IC).**



### ABEDOK (Job Portal)

Your Gateway to Government Jobs and University Admissions. Abedok matches jobs and university admissions based on user profiles, educational backgrounds, and skills. Seamlessly apply for jobs and university admissions with Abedok's intuitive platform, simplifying your journey to success.

## OUR NFT & BLOCKCHAIN PRODUCTS



### Infinity Green

(Cryptocurrency)

Infinity-green is a Solana-based cryptocurrency project minting a new token every second for 98 years, with a total supply of  $10^{26}$ . This stablecoin is pegged to infinity, offering a stable value relative to itself. Caution is advised due to the project's early stage and potential risks.



### Jackson Art Foundation

(NFTs)

The Jackson Foundation is a non-profit organization that supports the development of the programming language Jackson. Recently, it expanded its focus to include the development of non-fungible tokens (NFTs). The foundation aims to create a comprehensive platform for the creation, management, and trading of NFTs.



### Highway Police

(AI/Traffic)

A new AI-related app for highway police. This is a govt project.



### River Police

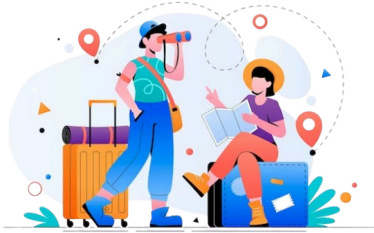
(Public Safety App - Govt)

Our River Police Public Safety App leverages **AI** to enhance security and provide swift **Emergency Responses**. Users can sign in via phone number with OTP verification and report incidents such as accidents, robbery, drug supply, child trafficking, and more. The app features an SOS option for immediate assistance, enabling users to contact police officers directly and track their response in real-time on a map. Duty officers

can manage SOS calls, view incident locations, and access complaint histories, ensuring efficient and effective public safety operations on the river.

## OUR MORE PRODUCTS

### Cloud Software & Mobile Applications



#### Slash E-commerce App & Web

A marketplace for multiple vendors to sell products through a centralised platform.



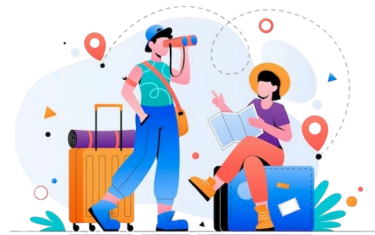
#### Slash Investment App

App for managing and growing investments, offering financial growth opportunities.



#### Slash Multi-Saloon Booking App

A platform for booking appointments with multiple salons through a centralised service.



#### Slash Tours Travel & Ticketing App

An app for booking accommodations, transportation, and recommendations.



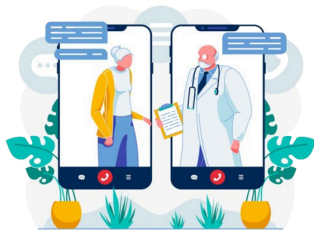
#### Slash Earning App

App for earning through activities and services, providing income generation opportunities.



#### Slash Tallykhata App

The app offers features like invoicing, expense tracking, payroll, and financial reporting.



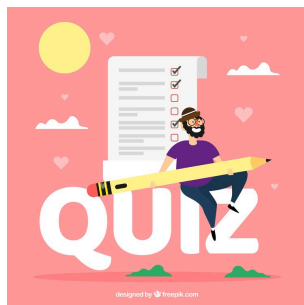
### Slash Tele Doctor App

App for remote medical consultations, connecting patients with providers.



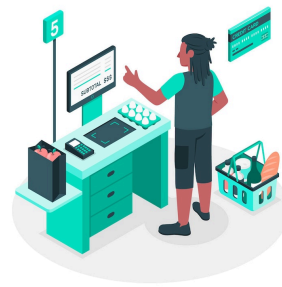
### Slash Loan App

App for convenient loan applications, management, and financial services.



### Slash MCQ Quiz Web System

Platform for conducting quizzes, and facilitating interactive learning experiences.



### Slash Pos & Inventory Web & App

A platform for managing point of sale and inventory across web and app platforms.



### Slash NFT Marketplace

A platform for buying and selling NFTs, showcasing digital art and collectables.




























### Slash Job Portal














A platform connecting job seekers with employers, facilitating recruitment.



# Brands We've Worked

Driving Success Stories with Spinner Tech. From Startups to Industry Leaders, Our Clients Trust Us to Deliver Exceptional Solutions Tailored to Their Needs. Join the Ranks of Satisfied Partners Who Have Experienced the Power of Innovation and Excellence.

				
Abedok	E Somoy Bangla	Buniyadi	Bookem	Darkoin
				
Stead Fast	Aonmart	Okita	Sufia Homeo Hall	Tap 2 Earn
				
M/S Al Hasan Engineering	Afiq Souq	Ya Habibi	Pick Bazar	Boi Online BD
				
Paikary	Gig Classi Fieds	I Dream International	One Shop	Calabar University
				
Country Courtiges	Matrimonial	Audiobook	Dean Institute	Fulbari Customer Billing

 E-Money Wallet	 GHI1Bank	 Grow More Gaze	 Rabbi IT Firm	 Imagine Dream World
 GreenSky	 Depends IT	 Cholo Jai	 EkDam	 OneSpy
 Apnar Wallet		 OWN FMX		 Shodai Pabo

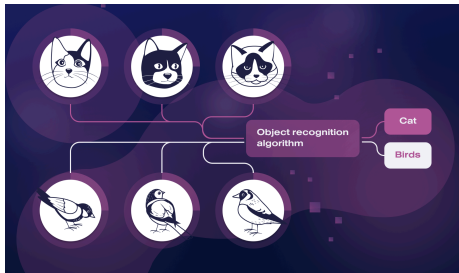
## Some more brands we've worked

- Buy & Sell Classified
- Book E-Commerce
- Community Mars
- Ticket Exchange
- Auction
- Account Software
- Starter Project
- Embroyobd
- Suf
- Backlink
- Topticians
- Top Squad
- License Verification
- Best BD
- Evaanno
- License Checker
- E-Learner
- Successeden
- Massage
- Clabar Fee
- Relax recharge app
- Quiz

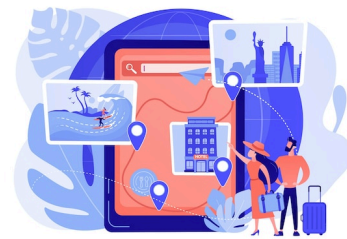
# Our Running & Upcoming Projects

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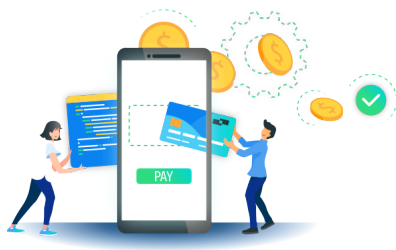
Explore Spinner Tech's Client Portfolio, Showcasing the Transformative Solutions We've Delivered. From Custom Software to Mobile Apps, Witness How We've Empowered Businesses to Thrive in the Digital Age.



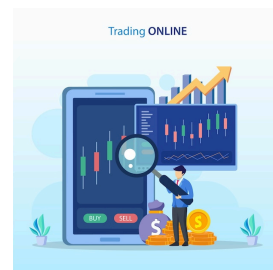
**Object Detection CCTV AI System**



**Travel Booking System**



**Payment Gateway**



**Trading System**



**River Police (Govt)**



**Highway Police (Govt)**

# Our Exclusive Courses



## Web Design

Dive into HTML, CSS, JavaScript, and React.js with Our Comprehensive Courses. Learn to Build Stunning Websites and Dynamic User Experiences, Equipping Yourself with Essential Skills for the Digital Age.



## Web Development

Master Raw PHP, Laravel, and MySQL in Our Web Development Course. From Crafting Dynamic Websites to Building Robust Applications, Unleash Your Development Potential.



## Mobile App Development

Harness Dart, Flutter, and Firebase in Our Comprehensive Course. Master the Art of Crafting Dynamic and User-Friendly Apps, Equipping Yourself for Success in the Mobile Era.



## UI/UX Design

Mastering in Figma, Adobe XD, and Adobe Photoshop in Our Comprehensive Course. Dive into the Art of Crafting Stunning User Interfaces and Seamless User Experiences.



## Basic Computer and Troubleshoot

Learn Basic Windows 10 & 11, PC Building, and Hardware Troubleshooting in Our Comprehensive Course. Master Computer Components and Advance to Linux Expertise for Tech Success.



## Office Management

Office Mastery explore Microsoft Word, Excel, and PowerPoint in Our Comprehensive Course. Enhance Efficiency and Unleash Your Productivity with Essential Office Tools.



# Meet Our Family

From Visionaries to Developers, Every Member Plays a Key Role. Get to Know Our CEO, Manager, Designer, Marketers and Talented Developers Who Bring Innovation to Life.

A dedicated team of over 50 professionals is driving our mission forward.

Meet some key members of our team

## Operational Team →

Our operational team focuses on streamlining processes for efficient project management and client communication.



**Sabbir Ahmed**  
Founder & CEO



**Mohammad Hasan**  
Team Manager Chittagong  
Branch



**Rakibul Newaz Sourav**  
Team Manager Dhaka Branch

## Compliance & Legal Advisor

Our Compliance & Legal team ensures adherence to industry regulations and legal standards, providing essential guidance for ethical operations.



**Badruddoza Chowdhury Ridoy**  
Advocate Dhaka Judges Court

N/A

**Mohammed Imran**  
Advocate Dhaka Judges Court

## Co-Working & Collaboration Partner

Collaboration is key to our success. Partnering with industry leaders and innovators, we foster relationships that drive mutual growth and innovation.

N/A

**Mohammed Onik**  
Cambodia

N/A

**Rakibul Roxy**  
USA



**Wahed Murad**  
Chittagong



**Rafiul Hasan Khan**  
Dhaka



**Mohammad Hasan**  
Chittagong



**Abdul Kader**  
USA



## Technical Team

The technical team is dedicated to developing cutting-edge solutions that meet client requirements and industry standards.



**Rakibul Zewaz Sourav**  
Software Engineer



**Ziaur Rahman Shamim**  
Mobile App Developer



**Sudipto Sarker**  
Mobile App Developer



**Masud Rana Shawon**  
Frontend Developer



**Mahadi Hasan**  
UI/UX Designer



**Sumaiya Jahan**  
Web Developer

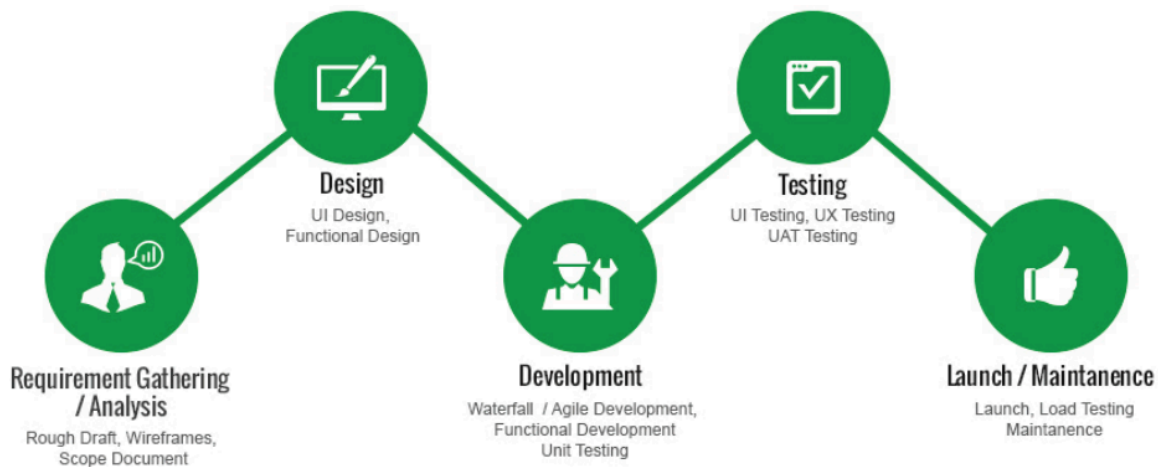


# Discover Our Approach

From Conceptualization to Launch, We Navigate Every Step of Your Project Journey. Learn How We Craft Seamless Solutions in Mobile App Development, Design, and More.

## Explore Our Mobile App Development Process

From Concept to Launch, We Ensure Success Every Step of the Way



**Business Analysis:** Our consultants delve into client requirements, conducting thorough business analysis.

**Planning:** We strategise the most effective solution, selecting platforms for maximum benefit.

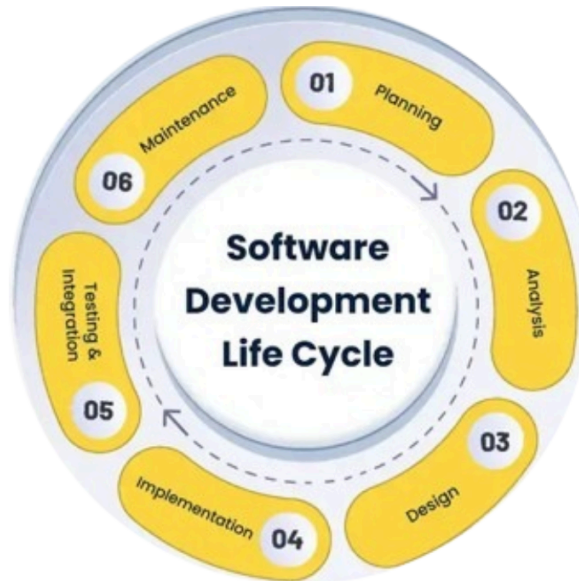
**Design and Development:** Creative designers craft beautiful UI/UX designs, while developers focus on requirements, performance, and security.

**Quality Assurance and Testing:** Rigorous testing ensures adherence to QA guidelines and client requirements.

**Maintenance and Support:** Post-release, we handle app store optimization and provide ongoing maintenance and support for future enhancements.

## Explore Our Software Development Process

Navigate Every Step with Confidence Our Proven Development Process



**Define:** Understand client requirements and project scope thoroughly.

**Research:** Dive into market trends, technologies, and potential solutions.

**Create Design:** Craft intuitive UI/UX, ensuring user-centric experiences.

**Develop:** Bring designs to life with robust coding and development practices.

**Test:** Conduct testing to ensure functionality, performance, and security.

**Deliver:** Deploy the solution, providing seamless integration implementation.

**Maintain:** Offer ongoing maintenance and support to keep the software up-to-date and efficient.

Enhance Your Website's Functionality - Website maintenance isn't just about keeping it up-to-date; it's also about integrating new features to make it more interactive. Explore the Ten Phases of Web Site Design and Development Process with Spinner Tech Ltd., where we offer PHP MySQL-driven web design and development and ready-to-go web application services. Whether it's dynamic, advanced, or rich web application development, we deliver exactly what you need. Like building a house, a website requires careful planning and thought. Let us guide you through each step of the process, ensuring your website's success.

# | Our Policies

**Dive into Our Policy Prowess Clear and Concise Guidelines for Cancellation, Refunds, and Liability. Understand Our Commitment to Transparency and Trust at Spinner Tech.**

## Cancellation Policy

Clients wishing to cancel a project must submit a written cancellation request with an authorized signature. Upon cancellation before project completion, an invoice will be issued for the work completed to date, depending on utilized resources.

Any project delay exceeding 30 days due to the client will result in automatic cancellation by Spinner Tech, with the project restarting only upon receipt of a written request. In such cases, an invoice will be issued for work completed at that time.

## Refund Policy

By registering for our services, clients agree to adhere to Spinner Tech's refund policy. This policy does not apply to third-party entities unrelated to Spinner Tech.

Refunds are considered a last resort after exhaustive attempts to reach a mutually acceptable resolution. Refund requests will be evaluated only if no satisfactory solution can be reached.

**We handle projects professionally but offer refunds under specific conditions:**

- 80% refund of the kick-start amount if the project remains unstarted.
- Partial refunds are based on completed work if the project is terminated at any stage before completion.
- No refunds for projects completed and deployed on the server.

**S.N: No refunds are provided for completed and deployed projects.**

## Limitation of Liability

Spinner Tech holds no liability for direct, indirect, or consequential revenue losses related to our developed projects. We reserve the right to terminate projects without liability. Spinner Tech does not assume responsibility for issues, damages, or downtime resulting indirectly from our services. Third-party services are independent of SpinnerTech's provisions.

Please note that our refund/cancellation policy is subject to change without prior notice. It is advisable to review this policy periodically. Continued use of our website after amendments implies acceptance of the updated policy.



# Our Payment Process

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Explore Our Comprehensive Solutions for Digital Transformation. From Web Design to Mobile App Development, We're Your Strategic Partner in Growth.

## 1. Contractual Agreements

Our payment process begins with establishing clear contractual agreements tailored to your project's scope and requirements. We prioritise transparency and accountability to ensure mutual understanding and alignment.

## 2. Joint Venture Collaboration

In collaborative ventures, we work closely with our partners to define payment structures that support our shared objectives. Through open communication and mutual trust, we strive to create mutually beneficial partnerships that drive success.

## 3. Secure Transactions

At Spinner Tech, we prioritize the security of your transactions. We leverage industry-standard encryption protocols and secure payment gateways to safeguard your financial information and ensure seamless transactions.

## 4. Flexible Payment Options

Recognizing the diverse needs of our clients and partners, we offer flexible payment options to accommodate varying budgets and preferences. Whether through milestone-based payments or project completion payments, we aim to provide convenience and accessibility.

## 5. Continuous Support

Throughout the payment process, our dedicated team is available to address any inquiries or concerns you may have. We believe in fostering open communication and providing timely assistance to ensure a smooth and hassle-free experience.

# Why Choose Us?

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**Choose Spinner Tech for experienced developers, agile project delivery, and reliable solutions, ensuring success in every endeavour.**

At Spinner Tech, we are your premier choice for transformative technology solutions. Here's why leading brands and enterprises prefer us

- **Highly Experienced Developers:** With over a decade of industry experience, our team brings unparalleled expertise to every project.
- **Seamless Hiring and On-time Delivery:** We streamline the hiring process to assemble top talent swiftly, ensuring on-time delivery of your projects.
- **Quick Team Scaling:** Our agile approach allows for rapid team scaling, adapting to your project's evolving needs with ease.
- **Agile Methodology:** We follow agile methodologies for efficient project management, enabling continuous improvement and rapid deployment.
- **Reliable Solutions and Security:** Trust us for reliable solutions and robust security measures, safeguarding your digital assets at every step.

At Spinner Tech, we've been at the forefront of web design, development, mobile app development, and more since 2017. Our passion for technology and commitment to excellence have earned us a reputation for delivering cutting-edge solutions globally. From startups to enterprises, we cater to diverse needs with bespoke solutions tailored to your requirements.





## Key Reasons to Partner with Us

- ★ Competitive pricing to optimize your costs.
- ★ A skilled and experienced team based in Bangladesh.
- ★ Abundant resources and technical expertise are at your disposal.
- ★ Agile development and DevOps practices for continuous enhancement.
- ★ Rapid engagement without recruitment hassles.
- ★ Premium quality and top-notch security measures.
- ★ A diverse team with multifaceted capabilities in development, engineering, design, and management.

### Partner With Us

Are you an IT or web software development company looking to expand operations in Bangladesh? Look no further. At Spinner Tech, we're your dedicated development centre, fostering long-term relationships and delivering exceptional experiences. Partnering with us unlocks endless growth opportunities and development potential. Leverage our resources and tap into technical expertise to fuel organizational growth.

Partner with Spinner Tech for immediate benefits. Our expert developers offer solutions with enhanced skills and reduced costs. Accelerate business growth with our offshore partnership program, backed by our experienced technical team.

### Business Affiliates

Spinner Tech establishes strategic partnerships with IT consultants worldwide, offering tailored software solutions for business growth. Benefit from high competence and cost-effective solutions delivered on time.

Our partnership model allows you to outsource IT activities, including mobile and web development, reducing costs by over 60% and leveraging our trained personnel. Join us as a channel partner and harness our technology expertise for monetary advantage, benefiting from end-to-end guidance and cost-effective services that enhance brand value.


**Contact us or email us to explore partnership opportunities further.**

**Get In Touch**

***Thank You!***



**Our Contact:**

 **+880 1826-580966**



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**Our International and Domestic Presence**

★ USA

★ UK

★ Cambodia

★ Dhaka

★ Chittagong